

Appendix 1 – Adult Social Care Outcomes Framework 2018/19 – at a glance

1: Enhancing quality of life for people with care and support needs	2: Delaying and reducing the need for care and support	3: Ensuring people have a positive experience of care and support	4: Safeguarding adults whose circumstances make them vulnerable and protecting them from avoidable harm
<p>Overarching measures</p> <p>1A. Social care-related quality of life</p> <p>1J – Adjusted Social care-related quality of life – impact of Adult Social Care Services</p> <p>Outcome measures</p> <p><i>People manage their own support as much as they wish, so they are in control of what, how and when support is delivered to match their needs</i></p> <p>1B. Proportion of people who use services who have control over their daily life</p> <p>1C. Proportion of people using social care who receive self-directed support, and those receiving direct payments</p> <p><i>Carers can balance their caring roles and maintain their desired quality of life</i></p> <p>1D. Carer-reported quality of life</p> <p><i>People are able to find employment when they want, maintain a family and social life and contribute to community life, and avoid loneliness or isolation</i></p> <p>1E. Proportion of adults with a learning disability in paid employment</p> <p>1F. Proportion of adults in contact with secondary mental health services in paid employment</p> <p>1G. Proportion of adults with a learning disability who live in their own home or with their family</p> <p>1H. Proportion of adults in contact with secondary mental health services living independently, with or without support</p> <p>1I. Proportion of people who use services and carers, who reported that they had as much social contact as they would like.</p>	<p>Overarching measure</p> <p>2A. Long-term support needs met by admission to residential and nursing care homes, per 100,000 population</p> <p>Outcome measures</p> <p><i>Everybody has the opportunity to have the best health and wellbeing throughout their life, and can access support and information to help them manage their care needs</i></p> <p><i>Earlier diagnosis, intervention and reablement means that people and their carers are less dependent on intensive services</i></p> <p>2B. Proportion of older people (65 and over) who were still at home 91 days after discharge from hospital into reablement/rehabilitation services</p> <p>2D. Outcomes of short-term services: sequel to service.</p> <p>Placeholder 2E: <i>The effectiveness of reablement services</i></p> <p><i>When people develop care needs, the support they receive takes place in the most appropriate setting and enables them to regain their independence</i></p> <p>2C. Delayed transfers of care from hospital, and those attributable to adult social care</p> <p>Placeholder 2F: <i>Dementia – measure of the effectiveness of post-diagnosis care in sustaining independence and improving quality of life</i></p>	<p>Overarching measures</p> <p><i>People who use social care and their carers are satisfied with their experience of care and support services</i></p> <p>3A. Overall satisfaction of people who use services with their care and support</p> <p>3B. Overall satisfaction of carers with social services</p> <p>Placeholder 3E: <i>Effectiveness of integrated care</i></p> <p>Outcome Measures</p> <p><i>Carers feel that they are respected as equal partners throughout the care process</i></p> <p>3C. Proportion of carers who report that they have been included or consulted in discussions about the person they care for</p> <p><i>People know what choices are available to them locally, what they are entitled to, and who to contact when they need help</i></p> <p>3D. Proportion of people who use services and carers who find it easy to find information about support</p> <p><i>People, including those involved in making decisions on social care, respect the dignity of the individual and ensure support is sensitive to the circumstances of each individual</i></p> <p>This information is contained in the Adult Social Care Survey and used for analysis at the local level</p>	<p>Overarching measure</p> <p>4A. Proportion of people who use services who feel safe</p> <p>Outcome measures</p> <p><i>Everyone enjoys physical activity and feels secure</i></p> <p><i>People are free from physical and emotional abuse, harassment, neglect and self-harm</i></p> <p><i>People are protected as far as possible from avoidable harm, disease and injuries</i></p> <p><i>People are supported to plan ahead and have the freedom to manage risks the way that they wish</i></p> <p>4B. Proportion of people who use services who say that those services have made them feel safe and secure</p>